

Customer Information

Bulletin No. 108
29 October 1999

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1. DOLA Closes Early to Better Manage the Year 2000 Transition

DOLA's work to ensure the agency is ready for the Year 2000 continues on schedule.

To ensure a smooth transition into the Year 2000 and to allow time to prepare for the date rollover operation, DOLA's computer systems will be suspended at 12 noon on Friday, 31 December 1999.

The closure of the mainframe systems will allow IT staff time to complete a full backup of all systems and complete end-of-month processing before midnight on that day. This will provide a stable recovery point should any remedial action be necessary on 1 January 2000.

DOLA's clients and customers should be aware that from 12 noon on New Year's Eve document management, Customer Remote Searching and related activities will not be available. All other activities within DOLA Midland, Perth and Bunbury offices will be unaffected and it will be business as usual until 5pm.

It is hoped this early advice will enable you to plan your activities on that day. As New Year's Eve is traditionally very quiet, it is hoped this will cause minimal disruption to customer service.

Should you have any queries regarding this closure, please contact our Customer Information Centre on (08) 9273 7311.

2. New Caveat Endorsements

To assist the searching process and the preparation of documents for conveyancing, the caveat endorsement shown on the Certificate of Title has been enhanced to show the caveator's name.

The revised endorsement format commenced on Monday 4 October 1999.

The present endorsement format is:
Caveat H600000 Lodged 4.10.99 at 9am.

The revised endorsement format is:
Caveat H600000 by ABC Co. PTY LTD
Lodged 4.10.99 at 9am.

3. Reprinted Transfer of Land Act

The Transfer of Land Act has been printed with all the current amendments in a consolidated form.

Copies can be purchased from the State Law Publisher 10 William Street, Perth.

4. Amendment to Bulletin No.107

Bulletin No.107 discussed the granting of easements by virtue of section 20 of the Strata Titles Act by the Strata Company.

Paragraph 1.3 of the bulletin with the heading "*Execution of Easement and Restrictive Covenant Documents by Strata Companies*" contains an omission.

The first sentence reads:

"Any easement or restrictive covenants under section 20 of the Strata Titles Act can only be executed by the Strata Company pursuant to a unanimous resolution. See Item 2."

The sentence should read:

"Any easement or restrictive covenant under section 20 of the Strata Titles Act can only be executed by the Strata Company **pursuant to a resolution without dissent (or unanimous resolution, in the case of a two lot scheme)**. See Item 2."

DOLA apologises for any inconvenience that may have resulted due to the omission.

5. Evidence lodged with documents

If evidence is required to be lodged to substantiate a document then the original or a certified copy of the original must be lodged. If an application to amend name by virtue of a marriage or an application by survivorship is lodged, then a certified copy of the Marriage Certificate or Death Certificate issued by the Registrar General is required. In the case of marriage, the original certificate issued by the Marriage Celebrant is also acceptable.

If the applicant is reluctant to leave the certificate or certified copy with the dealing the applicant (or the applicant's agent) may attend at DOLA and request the staff at Perth, Midland or Bunbury to photocopy the original document and file the photocopy in the application with the note "original sighted" and signature of the staff member. Photocopies produced outside DOLA will not be accepted. There is no fee for the service.

To protect delicate documents or documents of sentimental value DOLA's conveyancing customers are urged to avail themselves of this service. This would ensure that your customer, and DOLA's, would receive quality customer service.



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